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Welcome to the Spring edition of the Horizon Healthcare Homes Ltd newsletter.

well that you wear a mask when you visit.

Latest Covid Update

Visitors are always welcome in our homes, masks no longer have to be worn. However, we still have to be cautious, so please be mindful and do not visit the home if you have any

Covid–19 symptoms and always test before hand if you do show any symptoms. It would be appreciated if you feel un-

As always this edition is packed full of tremendous positive news stories and images of people partaking in fun activities. There is also a massive good news story which I want to share with everyone and one which we are all incredibly proud of:

INVESTORS



As a result of several years of working towards this, Investors in People have awarded Horizon Healthcare Homes Limited with the 'Platinum Award' which is the highest accolade that can be given to an organisation. This means that we have joined an elite group of organisations that have demonstrated a culture of positive and continued improvement at the very highest level. This is not just about companies in the social care sector, but all businesses, in all industries from around the world.

The Platinum Award shows that the vision of Horizon Healthcare Homes Limited, is embedded within the organization and that its employees fully embrace the values of the company as it seeks to value them and in turn do the very best for the people it supports.

Paul Devoy, CEO of Investors in People, said: "We'd like to congratulate Horizon Healthcare Homes Ltd on their Platinum accreditation. We invest in people, 'Platinum' is a remarkable achievement for an organization and places Horizon Healthcare Homes Ltd in fine company with other organizations that understand the value of people."

We are super proud of this achievement. The dedication and hard work of all staff is evident every day of the year. The people that we support receive the best possible care and support, resulting in fabulous outcomes - this in turn provides real job satisfaction for all staff working in the company, regardless of their job role. To create such a strong positive working environment requires a lot of hard work and dedication over many years. It really is wonderful to receive this award as recognition of everyone's commitment.

Russ Leese Director

Just in case If you enjoy reading this edition of our newsletter and would like to find out more please visit our Twitter page or You Tube channel so you can see what is happening in all of the homes. Both can be accessed through our website www.horizoncareservices.co.uk We are now on Facebook under Horizon Care Services

HORIZON HEALTHCARE Homes Limited

Edition 16



PLEASE NOTE: Consent has been given for all news items, names and photographs used in this edition of Horizon News

What you can find in this edition of our newsletter

Update from Russ Leese1Training & Development2CQC Inspection Hampton
House2Information from around
the homes3Outings & Activities around
the homes4 &
5Easter at Horizon and
other activities6

Summer Event

On 5th July we are holding a Sports/Fun day for all our People Supported. We are selling raffle tickets to raise money for Forget Me Children's Hospice and have had many prizes including a signed football, meal vouchers and a hamper donated.

Please support us by purchasing a ticket from a member of the management team at any of our services.

Thank you

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Well done to all the team at Hampton House—A superb result

Congratulations! At the end of 2023 and the beginning of 2024 Hampton House underwent a CQC Inspection, they were last inspected in September 2017; the inspection which was held due to the length of time since the previous inspection, was completed over 3 days. The inspection was unannounced and one of the 3 visits was outside of normal working hours. The assessors looked at all areas using the "Right Support, Right Care, Right Culture" method of assessment. All five areas, is the service safe, effective, caring, responsive and well-led were awarded the rating of "Good" with an overall rating of "Good".

This is a massive achievement and everyone at Hampton House, and those who support them should feel exceptionally proud of what has been attained with this outcome. Well done



everyone.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Training and Development News

Having staff in place with the right knowledge and skills to deliver excellence in everything they do has always been a key priority at Horizon Healthcare Homes, so we are continually reviewing the training our staff need to do to ensure this happens. It is nearly 6 months since we moved onto the digital learning platform 'Your Hippo' and the feedback from staff has been excellent. As a result, our compliance in our mandatory training is now 90% across our homes which is fantastic and I am delighted to see such a strong commitment from staff towards their continued professional development. Additionally we have now moved across to a new gualifications provider 'Ixion', who can offer a more person centred approach towards our staff learning needs. They are able to offer additional support to anyone who struggles with their Maths and English or who have a specific l learning difficulty such as dyslexia and dyspraxia for example. Ixion, who are part of the Shaw Trust, have also helped us secure funding for these qualifications which is fantastic news. We are hoping this new relationship will growth from strength to strength.

Over the next few months we will continue to work on consolidating our training provision in line with the Governments new care pathways framework which aims to ensure consistency across the sector. This could lead to some exciting changes for us so watch this space! And finally to finish with some recent feedback from one of our training providers 'Options Training';

"I just wanted to say how lovely it is to work with every home in Horizon, as every home has a group of staff which are already very knowledgeable about best practice and still keen to learn more. All staff repeatedly demonstrate how much they truly care about each individual service user they support through the questions they ask and examples they give. Without exception every member of staff contributes in the sessions and works well in groups and supporting their colleagues in the group activities. As an organisation we always ask for feedback from learners, we just thought it was time we let you know what we see every time we come to train in a Horizon home."

It is wonderful to receive such lovely feedback which further reinforces what we already know about our staff, that they truly care and always strive to improve. They are a credit to Horizon Healthcare Homes!

Kath Howitt

Learning and Development Manager

Edition 16

Fixby Lodge have their own Champion.

On 6th April, Adela Fort one of the Support Workers at Fixby Lodge participated in a charity boxing match at Barnsley Metrodome. She was supported by her colleagues who had a very enjoyable night out. They were very proud of Adela when she won, winning all three rounds against a woman with years and years of fighting experience.

Adela enjoyed herself so much she is planning to do it again in the future.

Congratulations from everyone at Horizon.

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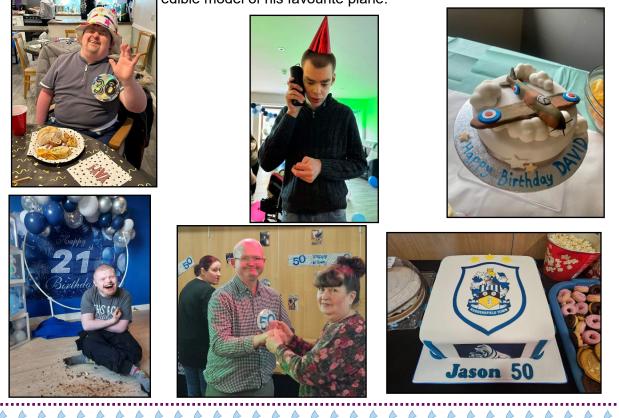
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Birthday celebrations around Horizon

Over the last few months there have been several celebrations in different services for some of our People Supported who have had special birthdays.

At Roxburgh Lodge Thomas and Ben both turned 30, Thomas had a party which everyone enjoyed and Ben celebrated with a birthday buffet and cake.

Sandhurst Court marked Jason's 50th birthday by organizing a party for him to celebrate with all his friends old and new and Ashley Morrit celebrated his 21st birthday by fulfilling a dream of a "cake smash". Robbie at Ferndale Lodge celebrated his 60th birthday with a cake and singing Happy Birthday and at Windsor Court the team arranged a party to celebrate David's, Horizon's oldest Person Supported, 84th birthday, he was thrilled with the cake that was topped with an edible model of his favourite plane.



Page 3

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People Supported enjoy themselves with staff going out and about

As the weather has started to improve staff teams have organised trips and visits for People Supported to participate in and enjoy, however, Ellie and the staff at Beckside Lodge had an amazing time in the snow ,there was lots of fun and laughter and Ellie couldn't stop giggling.

Fixby Lodge staff arranged for Emma, Chloe and Dom to visit Manchester to celebrate the Chinese New Year; they visited the fair for games and rides and completed the day with a lovely meal at an Italian restaurant.

Hampton House took advantage of the dry weather and wrapped up warm to have a trip out to Shibden Park. Charles at Hampton House went on the bus into town where he visited Sainsburys to buy his own toiletries and treats and spent time reminiscing with the staff about previous trips outs. Karen from Hampton House chose to go for a walk taking her teddy along for the ride.

Paul and Zaid from Roxburgh Lodge had a very enjoyable time at Manor Heath in Halifax, Zaid keeps amazing the staff with all the places he now attends. Ben, Wayne and Darren enjoyed a day out to Emmerdale finishing the day off with tea in The Woolpack.



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More Activities and Events around the homes

Some of our homes have enjoyed themselves participating in the Go Red Get Active initiative to support the British Heart Foundation. Activities have included everyone, including staff, to dress in red, games, arts and crafts, and getting active with dance, movement, and exercise, Ferndale Lodge even did the Conga around the home.





Langley Lodge held an arts and crafts morning organised by the Activity Champion and they made paintbrush holders using empty toilet roll tubes and wool. They also dressed up in red for Valentines Day. Roxburgh Lodge treated Fozia to a spa treatment; Beth at Hampton House participated in a singalong Makaton and proceeded to help other people to learn the signs.



Bethaina enjoyed playing with her hamster which she received for her birthdav from her family.

Beckside Lodge organised a Valentines Day party inviting all services to attendthere was lots of



singing and dancing and people "showing the love". People Supported at Ferndale Lodge and Hampton House have shown others Random Acts of Kindness; Rachel and her monkey Troy picked a flower and gifted it to Karen whilst Annette and David were spreading happiness by delivering some homemade buns to the local shop



keepers. Other activities around the homes include celebrating National Yorkshire Pudding Day and Pancake Day, pet therapy, dancing, and celebrating Trisha, Team Leader at Windsor Court's 10 Year Anniversarv of working at Horizon.







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Easter at Horizon





As part of their Easter celebrations Windsor Court welcomed some children from the reception class from "Academy at St James Primary school" for an Easter Egg Hunt. People Supported had a lovely time watching the children finding the eggs and listening to them sing Easter songs; David loved it when the children went to talk to him. Langley Lodge decorated the windows and doors of the home ready for Easter. Roxburgh Lodge held an Easter egg hunt, egg and spoon races and they made their own Easter bonnets ready for a competition, however, the staff team could not select a winner so everyone was rewarded with a prize. Beckside Lodge went hunting for carrots and the Easter Bunny visited Fixby Lodge. Sandhurst Court celebrated with singing, dancing and an egg treasure hunt where plenty of chocolate was found; Windsor Court spent time over the Easter weekend playing games, baking cake pops and giving out Easter gifts and eggs. Lots of





happy faces to be seen in all homes!













Even more activities around the homes

There really are so many more activities that people have enjoyed. These include: baking, and assisting to cook meals, playing dominoes with friends, visiting local parks for walks, going to the cinema, the theatre, football matches, visiting The Deep and bowling. Some looked around Woodbank Nurseries and the Penny Arcade, visiting Tropical World in Leeds, shopping, and having pamper treatments in Hampton House's very own spa. There have been visits to cafes and pubs, as well as partaking with staff in the Epilepsy





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